



Monroe County Clerk
JAMIE ROMEO

DMV • PASSPORTS • PISTOL PERMITS

FOR IMMEDIATE RELEASE
March 26, 2020

***** Media Release *****

**Statement from Monroe County Clerk Jamie Romeo:
New Process fo License Plate Surrenders**

March 26, 2020 (Rochester, NY) In response to Governor Cuomo’s recent Executive Order, all four Monroe County DMV branches, including the Greece, Irondequoit, Henrietta and Rochester branches, will be closed indefinitely to the public for all in-person transactions.

While the Executive Order does provide for the extension of the validity of any Driver’s License, Non-Driver Identification or vehicle registration expiring on or after March 1, 2020; there has not been any extension regarding expired motor vehicle liability insurance. **All residents who will using their vehicles during this time must keep current automobile insurance and inspections during this crisis.** This will ensure safe vehicles are on the roads.

In order to assist with this compliance, Monroe County Clerk Jamie Romeo has announcement a new protocol for the surrendering of license plates to Monroe County DMVs. Beginning on Thursday, March 26th a secure dropbox will be located outside the Irondequoit DMV Branch (545 Titus Ave.) and the rear entrance of the County Office Building (39 West Main St.). Each location will have on site ‘[plate surrender kits](#)’ which are also available online. This will allow us to accept surrendered plates and process the transaction while keeping with safe social distancing practices. This will be available Monday through Friday, 10 AM to 3PM, while DMVs remain closed under the Governor’s Executive Order.

“We understand that the facts on the ground continue to shift as where we stand, and the County Clerk’s Office is committed to ensuring access to essential services at this time.” County Clerk Jamie Romeo stated.

She continued, “I want to commend all of the staff of the Monroe County Clerk’s office, from both the Downtown Filing Office and our Auto License Bureau. They have continued to serve the residents of this great community, despite the growing threats from COVID-19 and for their service and commitment, we are grateful.”

To stay up-to-date with all the new policies and procedures at the County Clerk’s Office, we encourage you to check our [COVID19 Updates webpage](#).

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