

COMMUNITY RESOURCE NETWORK DAY

JUNE 9, 2023





CRISIS INTERVENTION SERVICE UNIT

CITY OF ROCHESTER

We support community members in crisis by addressing immediate needs, we provide support to victims and families impacted by violence, and we provide support services for those in need of community resources.

Our goal is to serve the community by addressing crisis like mental and behavioral health and impact the lives of those affected by all forms of violence.



**NO REFERRAL
NEEDED**



**POPULATION SERVED:
ALL COMMUNITY MEMBERS**



**AGES SERVED:
ALL AGES**



NO COST



Open 24/7

No appointment required



Alia.Henton-Williams@cityofrochester.gov





PERSON IN CRISIS TEAM

An alternate response to policing.

There is alternate service besides jail or the hospital.



**NO REFERRAL
NEEDED**



**POPULATION SERVED:
ALL COMMUNITY MEMBERS**



**AGES SERVED:
ALL AGES**



NO COST



24/7 Response



leslie.gordon@cityofrochester.gov



(585) 428-3632





MONROE COUNTY DEPT. OF HEALTH ADDICTION SERVICES DIVISION

Provide Addiction services to the community Conduct outreach. Assist families with active substance use disorder in the family. Meet overdose survivors in the community to provide links to services.



**NO REFERRAL
NEEDED**



**POPULATION SERVED:
MONROE COUNTY**



**AGES SERVED:
ALL AGES**



NO COST



Open 24/7
No appointment required



tishasmith@monroecounty.gov



www.monroecounty.gov/health-impact



(585) 474-5470





OFFICE OF MENTAL HEALTH OF MONROE COUNTY

Provide crisis service information related to Mental Health, Substance Use Disorder, and OPWDD



**NO REFERRAL
NEEDED**



**POPULATION SERVED:
MONROE COUNTY**



**AGES SERVED:
ALL AGES**



NO COST



Open 24/7



alexanderleonty@monroecounty.gov





GOODWILL OF THE FINGER LAKES

We run 211 Life Line which is an information and referral hotline as well as 988, a crisis hotline.

One source of truth for health, human, and government services.



**NO REFERRAL
NEEDED**



**POPULATION SERVED:
GREATER ROCHESTER COMMUNITY
AND FINGER LAKES REGION**



**AGES SERVED:
ALL AGES**



NO COST



Open 24/7
No appointment required



ehaak@goodwillfingerlakes.org



(585) 329-8661





MENTAL HEALTH ASSOCIATION OF ROCHESTER

We provide supportive services to youth and families. It is a peer-lead organization.

We have a walk in drop in center that does not require a referral, but most of the other programs do require a referral.



**No referral for drop in,
other programs referral
required.**



**POPULATION SERVED:
Children, youth and adults**



**AGES SERVED:
All Ages**



NO COST



**Drop in center open 7 days a week
4:00 – 9:00pm
Regular programs Monday - Friday**



mcruz@mharochester.org



(585) 325-3145 ext. 150





ROCHESTER CITY SCHOOL DISTRICT - OFFICE OF PARENT ENGAGEMENT

We offer Conflict Resolution, Parent Workshops and Training.

Provide Access to Community Resources.



NO REFERRAL NEED



**POPULATION SERVED:
Rochester Community**



**AGES SERVED:
All ages**



NO COST



8:00AM – 4:30PM

*Appointment recommend
Walk-ins are welcome*



Keisha.hollomon@rcsdk12.org



(585) 262-8658





JORDAN HEALTH CENTER

Healthcare, Social Workers, Dental, PPC, Insurance Navigators, Mental Healthcare, Pediatrics and more

Our mission is to provide community-based, comprehensive healthcare of the highest quality with dignity and respect to all, regardless of the ability to pay



NO REFERRAL NEED



**POPULATION SERVED:
Underserved, uninsured**



**AGES SERVED:
All ages**



NO COST



8:00AM – 4:30PM
After hours available



cserrano@jordanhealth.org



(585) 423-5800





MONROE COUNTY FAMILY VOICE

Help youth and families.



NO REFERRAL NEED



POPULATION SERVED:
Youth and families



AGES SERVED:
All ages



NO COST



8:30AM – 5:00PM

Monday - Friday

No appointment required



jamaynefleming@monroecounty.gov



(585) 745-0064





COMMON GROUND HEALTH

Common Ground Health brings together leaders from across our nine-county region to collaborate on strategies for improving health & confronting health challenges.

At Common Ground, we recognize that physical and mental well-being are dependent on a culture of health, not just what happens in the doctor's office. That's why we partner with barbershops, hair salons and houses of worship to promote health where people live, play and pray. These social gathering spaces are where long-term, trusting relationships are nurtured and where health promotion can be particularly influential, especially in communities of color where health inequities are most pronounced.



NO REFERRAL NEED



POPULATION SERVED:
Community based



AGES SERVED:
All ages



NO COST



9:00AM – 5:00PM
Monday - Friday
Remote



Patricia.cathey@commongroundhealth.org





VISIONS FEDERAL CREDIT UNION

Financial Wellness

We are a financial institution that work with our community to assist in financial wellbeing.



NO REFERRAL NEED



POPULATION SERVED:
Monroe County



AGES SERVED:
All ages



NO COST



9:00AM – 5:00PM
Monday – Friday



npaulino@visionsfcu.org



(585) 328-5410





RISE UP ROCHESTER INC

Since 2008 countless families that have had their lives turned upside down by homicide have received needed support through Rise Up Rochester programs like its monthly support group and annual service of remembrance. Hundreds of classrooms have learned how to prevent violence in their neighborhoods and thousands of students have taken a stand against violence through the Stop the Violence Billboard Contest.



No referral need



**POPULATION SERVED:
Monroe County**



**AGES SERVED:
All ages**



NO COST



**9:00AM – 5:00PM
Monday – Friday**



wridgeway@ccsi.org



(585) 745-6095





AMERICORPS PUBLIC HEALTH

HOST SITE (City of Rochester Workforce Development)

AmeriCorps members provide COVID-19 response and recovery services, assist in establishing neighborhood preventative health clinics, facilitate youth mentoring, trainings, community outreach, and emotional skill building within high-poverty, urban, and marginalized neighborhoods in Rochester, New York.



NO REFERRAL NEED



POPULATION SERVED:
Rochester / Monroe County



AGES SERVED:
Ages 17 and up – no longer in school



NO COST



Hours will vary



Shawn.futch@cityofrochester.gov



Lesawright@cityofrochester





SMH/GOLISANO CHILDREN'S HEALTH HOME PROGRAM

Children's Health Home Care Management services: linkage to medical/behavioral health providers and community-based supports and services. Our Care Management Agency is a program through the Department of Pediatrics in the Golisano Children's Hospital. We are contracted with the Children's Health Home of Upstate NY and work within DOH and hospital compliance policies. Anyone can make a referral including parents, teachers, providers and community workers. We are an elective program but eligibility criteria must be met and engagement from member and family is required to remain enrolled. Members generally utilize our services for an average of 12-18 months.



REFERRAL NEED



POPULATION SERVED:
Medicaid enrolled children with chronic
medical/mental/behavioral health
conditions



AGES SERVED:
0-21



NO COST



8:00AM – 4:30PM
Monday-Friday
Appointment required



kelley_switzer@URMC.Rochester.edu



(585) 472-6540





THE CENTER FOR YOUTH SERVICES

Homeless Youth Services, Prevention Counseling, Crisis Nurseries, School-based supports, Teen Court, Workforce Development, Prevention Education, and more

All services and programs are free, voluntary, and confidential.



NO REFERRAL NEED



POPULATION SERVED:
Youth and their families



AGES SERVED:
0-25



NO COST



9:00AM – 6:00PM
Monday-Friday
24 hour hotline
No appointment required



vdouglas@centerforyouth.net



(585) 473-2464





SICKLE CELL ADVOCATES OF ROCHESTER

Sickle Cell Advocacy

Our purpose is to connect and educate people living with sickle cell, the public, and medical professionals. We work to support patients and families affected by sickle cell in the local Rochester area.



NO REFERRAL NEED



POPULATION SERVED:
People living with sickle cell



AGES SERVED:
9 mos – 60



NO COST



No appointment required



sicklecelladvocatesofrochester@gmail.com



www.scarroc.com



(585) 500-0406





MONROE COUNTY FAMILY ACCESS & CONNECTION TEAM (FACT)

FACT is an entity that serves youth and families who present with complex issues. Staff respond to clients and collaborate to provide a tiered response.

Immediate, strength-based & trauma-informed assessment of highest need youth and families and appropriate referral and linkage to an expanded network of collaborative partners.



NO REFERRAL NEED



POPULATION SERVED:
Families with school-aged children



AGES SERVED:
Pre-K – grade 12



NO COST



Office open for appointments only
Please call for appointment



janederue@monroecounty.gov



(585) 753-2639





LIBERTY RESOURCES

Provides Mental Health Therapy, Medication Management and Care Management.



NO REFERRAL NEED



POPULATION SERVED:
Clients with mental health diagnosis



AGES SERVED:
5+



INSURANCE



8:30AM-7:00PM (Monday – Thursday)
8:30AM – 5:00PM (Friday)
*Same day access intakes and then
scheduled appointments thereafter*



jbarnard@libertyresources.org



(585) 340-7982





CITY OF ROCHESTER – RISE PROGRAM

RISE is a collaboration of community service agencies working together to reduce teen pregnancies and reduce STD/HIV rates among youth within the City of Rochester. The RISE program is part of the New York State Comprehensive Adolescent Pregnancy Prevention initiative and led by the Department of Recreation & Human Services.



NO REFERRAL NEED



POPULATION SERVED:
Youth and adult



AGES SERVED:
10+



NO COST



9:00AM-5:00PM
Monday – Friday



BileL.smith@cityofrochester.gov





THE HUB585

We educate, enrich, and empower youth and families through programs and partnerships that give them hope and help them thrive.

Our Vision - To see a city restored and we believe this happens through strengthening families and protecting children.



REFERRAL NEED



POPULATION SERVED:
Youth in foster care, as well as youth and families in Greater Rochester Area



AGES SERVED:
11+



NO COST



9:00AM - 4:00PM
Appointment required



dstenson@thehub585.org



(585) 369-7209





ADVANCE PEACE

We provide mentorship to victims of gun violence



REFERRAL NEED



POPULATION SERVED:
Gun violence victims



AGES SERVED:
13-34



NO COST



11:00AM - 5:00PM
Appointment required



Devon.Reynolds@cityofrochester.gov





CENTER FOR COMMUNITY ALTERNATIVES

Youth Advisory Board and Transition Advocacy for youth who are transitioning back to traditional school setting from long term suspension and out of home placement



REFERRAL NEED



POPULATION SERVED:
Youth and adults



AGES SERVED:
14-24



NO COST



9:00AM - 5:00PM
Monday – Friday

No appointment required



mnorris@communityalternatives.org



(585) 557-3635





SPREADING WELLNESS AROUND TOWN (SWAT)

Gives youth a voice and the power to change programs, services, and systems that serve young people. We are an advocacy group that wants to make a positive change in the community while reducing stigma that surrounds mental health.

Open Mic 1st Thursday of the month at Boulder Coffee, and meetings on the 2nd & 4th Thursday of the month at Jay St.



NO REFERRAL NEED



**POPULATION SERVED:
Monroe County youth**



**AGES SERVED:
14-24**



NO COST



8:30AM - 5:00PM

Monday – Friday

No appointment required



katarat@monroecounty.gov



www.monroecounty.gov/mhyouth-swat

www.facebook.com/SWATYouthCo



(585) 474-9504





TEEN EMPOWERMENT

Neighborhood based youth jobs and youth led initiative



NO REFERRAL NEED



**POPULATION SERVED:
Monroe County youth**



**AGES SERVED:
14-19**



NO COST



**11:00AM - 7:00PM
Monday – Friday**

No appointment required



doug@teenempowerment.org



(585) 697-3464





IBERO

Gun violence prevention. We have partners all over the community, including schools, that are willing to support our youth.



NO REFERRAL NEED



**POPULATION SERVED:
All community members**



**AGES SERVED:
14-24**



NO COST



**9:00AM - 4:30PM
Monday - Friday**



Vanessa.hobbs@iaal.org



(585) 697-3464





MONROE COUNTY BOARD OF ELECTIONS

Administer elections in Monroe County. We provide access to voting, polling sit locations. We also hire poll workers.



NO REFERRAL NEED



**POPULATION SERVED:
Monroe County residents**



**AGES SERVED:
16 +**



NO COST



**8:00AM - 5:00PM
Monday - Friday**



annetteramos@monroecounty.gov



(585) 753-1555





COMMUNITY RESOURCE COLLABORATIVE

Provides workforce development and rapid relocation for youth 18-24 years old. Community Resource Collaborative is housed within a printing and embroider shop in which youth can get direct hands-on transferable skills, or they can support their employment goals elsewhere. Community Resource Collaborative provides all basic needs and wraparound supports.



NO REFERRAL NEED



POPULATION SERVED:
Monroe County



AGES SERVED:
18-24



NO COST



9:00AM - 5:00PM
Monday – Friday
Appointment required



jsnow@commresourcecollab.org



www.commresourcecollab.org



(888) 444-1060





HEALTHY BABY NETWORK

Healthy Baby Network (HBN) provides community health workers for parents and parents to be; Doula services and reentry.

HBN is committed to helping the most vulnerable members in the community (babies) and their parent(s)/caregivers.



NO REFERRAL NEED



**POPULATION SERVED:
Monroe County**



**AGES SERVED:
16 +**



NO COST



9:00AM-5:00PM
Monday – Friday
Appointment is suggested



deborah@healthy-baby.net



(585) 546-4930 ext 204





EMPIRE JUSTICE CENTER

Tax Preparation, Volunteer/Internship opportunities, and Education about Tax credits.

VITA Volunteer Program will start receiving applications in Fall 2023 for tax season 2024 (Jan- Apr). Young individuals will have the opportunity to serve in various roles such as greeters, intake specialists, or tax preparers. No prior accounting or finance background is required, as tax preparers receive comprehensive training on using tax software. This valuable experience not only allows youth aged 18 and above to contribute to their community but also helps them build a solid foundation of professional experience that can enhance or kick start their resume.



No referral need



**POPULATION SERVED:
Low and medium income
individuals/families**



**AGES SERVED:
18 +**



No cost



**24/7
No appointment required**



cestrada@empirejustice.org



www.cashtaxprep2022.as.me





SAFE WAY HOMES OF GREAT ROCHESTER, INC

Provides shelter, housing resources, and mental health services.

Safe Way Homes provides specialized clinical services for women of color.



REFERRAL NEED



POPULATION SERVED:
Women



AGES SERVED:
18 +



COST RELATED TO SERVICES



Open 24 hours



gwen@safewayhomesroc.org



(585) 629-2197





PATHSTONE WE ROC PROGRAM

Provides resources and funding for vocational and skill trainings for re-entry population. Anyone who has previous or current criminal justice involvement can take advantage of this program. We are here to serve the community and we want to provide the resources for the people who are ready to change their lives.



**REFERRAL NOT REQUIRED,
BUT PREFERRED**



**POPULATION SERVED:
Re-entry population in Monroe County**



**AGES SERVED:
18 +**



NO COST



**9:00AM – 5:00PM
Monday – Friday**

No appointment required



tbryant@pathstone.org



(585) 532-3453



**Thank you
for all of the work
you do for our
community!**

